# Table of Contents

**Introduction** ................................................................................................................................... 3

  - Manual Goal and Contents .................................................................................................................. 3
  - Requirements for System Access ......................................................................................................... 3
  - Links and Resources ............................................................................................................................ 3
  - Questions .............................................................................................................................................. 3
  - Overload Request Submissions ............................................................................................................. 3

**Submitting Overload Requests** ........................................................................................................... 4-11

  - Accessing the Overload System ........................................................................................................... 4
  - Overload System Roles .......................................................................................................................... 5
  - Starting a New Overload Request ......................................................................................................... 6
  - Department Creating Overload ............................................................................................................ 7
    - Scenario 1 ..................................................................................................................................... 8
    - Scenario 2 ..................................................................................................................................... 9
    - Scenario 3 ................................................................................................................................... 10
  - Description of Proposed Duties .......................................................................................................... 11

**Review and Approval Process** ............................................................................................................ 12-16

  - Review of Overloads .......................................................................................................................... 12
  - Routing the Request ............................................................................................................................ 12
  - The Approval Process .......................................................................................................................... 13
  - Final Approver Process Questions ...................................................................................................... 14
  - Overload Request Status ..................................................................................................................... 15
  - Overload System Search Function ...................................................................................................... 15
  - Pulling Approvals Back ......................................................................................................................... 16
  - Extending or Cancelling an Approved Overload .................................................................................. 16
Introduction

Manual Goal
The objective of this document is to understand how to manage overloads on the UW-Madison campus. This document is intended to be used by HR, payroll, and other professionals responsible for administering overloads for faculty (FA), academic staff (AS), Limited appointees (LI), and University Staff (CP, CJ).

Contents
• Links to overload policy, and overload systems
• Step by step procedures

Requirements for System Access
Anyone with a Net ID can access the overload system and initiate a request. Individuals cannot initiate an overload for him/herself. Typically, the system is accessed by HR staff at the department and division level.
• JEMS – Position Vacancy Listing (PVL) Division-level JEMS PVL access is required for a user to provide final approval to an overload

Links and Resources
• UW-Madison HR overload policy - https://kb.wisc.edu/ohr/policies/page.php?id=53140
• Overload system – https://apps.ohr.wisc.edu/overload/Reviewer/Default.aspx
• JEMS authorization form - https://uwservice.wisconsin.edu/docs/forms/jems-authorization-form.pdf
  o Email completed form to JEMSaccess@ohr.wisc.edu
• Inter-Institutional employment overload request form - https://www.wisconsin.edu/financial-administration/download/forms/inter-institutional_forms/Inter-Institutional%20Employment%20Overload%20Request%20Form%20for%20Unclassified%20Employees.pdf

Questions
Contact your assigned Compensation and Titling representative. http://www.ohr.wisc.edu/udds/

Overload Request Submissions
All overload requests are required to be submitted and approved prior to any of the overload work being performed. These requests should not be submitted during or after the work has been performed.
Accessing the Overload System
The Overload Approval website requires a NetID and password. Once logged into the system, the below image will automatically populate; this is the home page. The menu on the left side of the page provides a variety of actions users can take. If a user has an overload pending review, it will appear on the main screen.

Actions for Existing Requests

<table>
<thead>
<tr>
<th>Action</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Review</td>
<td>Provides the details of the overload on one screen for the user to approve, deny, and/or send back to previous user.</td>
</tr>
<tr>
<td>Edit</td>
<td>Allows the user to pick up working on an overload started or make changes to the overload submitted for their review. Once it is submitted to the next level for approval, the Edit option is no longer available.</td>
</tr>
<tr>
<td>Cancel</td>
<td>Cancels the overload request. Once an overload is cancelled, a new one must be created in its place. A cancelled request cannot be reactivated. The overload can be cancelled at any step in the approval process, as well as after it is approved if it is determined that the work does not need to be done (e.g., course is cancelled).</td>
</tr>
</tbody>
</table>
## Overload System Roles

<table>
<thead>
<tr>
<th>Approval Levels</th>
</tr>
</thead>
<tbody>
<tr>
<td>This table describes each role in an overload transaction request.</td>
</tr>
</tbody>
</table>

### Creating Department

For those divisions that are currently identified as decentralized, the creating department will be the name used for the first step in the overload process; the department creating the overload will initiate the overload request.

The divisions listed below have been identified as decentralized. To change the status, or add divisions not represented, contact your Compensation & Titling representative.

- Decentralized Divisions - A07, A17, A19, A34, A48, A53, A87, and A93

### Employing Departments

- The employing department(s) are the unit(s) the incumbent in the proposed overload currently works for at the time of the overload request. All employing departments need to be included in the routing to ensure they have approved the overload request.

- It is anticipated most departments will assign the department administrator as the person that should receive the overload request. This person can serve as the designee for the department chair. The approval process includes a comments section that can be utilized to indicate the overload approval is being made on behalf of the department chair.

- If the person creating the overload is not sure who to forward the approval to, contact the department in which the employee is currently employed to determine the name of the person to whom the approval should be routed to.

### Creating Dean/Director/Designee

- If the division is centralized, the creating Dean/Director/Designee will be initiating the overload request. The person approving at this level will serve as the designee of the Dean/Director/Designee.

- If the person serves as the last step in the overload approval process, they must have division-level access to JEMS PVL.

- If the division is decentralized, a person in the department requesting the overload initiates the overload request. The approval path is discussed later in this document and will depend on whether the employee’s current position is in a centralized or decentralized division.

### Employing Dean/Director/Designee

The employing Dean/Director/Designee refers to the person approving the overload for the division in which the incumbent is employed. If an employee has two employing departments in different divisions, both employing units need to approve the overload.
Starting a New Overload Request
The department or dean/director/designee’s office that generates the need for an overload initiates the request in the system.

Steps for Creating a New Overload Request

1. **Click on New Request**
   - This starts a new request for a new overload.

2. **Fill in the Employee Information**
   - Enter the Employee ID or Last Name of the employee who will receive the overload.

3. **Search for Employee**
   - This button searches HRS.

4. **Select Employee**
   - If multiple names populate, click select next to the appropriate name.
   - *Use the employee directory ([http://www.wisc.edu/directories/](http://www.wisc.edu/directories/)) to verify the correct person is selected.

5. **Click Continue**
   - Click *Continue* will bring the user to a page where the employee information will appear.
   - *If the wrong person is selected, the user will have the opportunity to return to this page and select the correct employee.*
**Department Creating Overload**

Overload requests can be submitted by departments or divisions. The first step in requesting overloads is indicating which department is making the request. Follow the steps below for completing this page in the request.

### Department Creating Overload Steps:

<table>
<thead>
<tr>
<th>Step</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Enter the UDDS</td>
</tr>
<tr>
<td>2</td>
<td>Enter Dates</td>
</tr>
<tr>
<td>3</td>
<td>Save and Continue</td>
</tr>
</tbody>
</table>

---

**Employment Overload Request**

- **Creating Department’s UDDS:** AG22030
- **Creating Department’s Name:** COMP & TITL
- **Employee’s Current UDDS:** A536300
- **Employee’s Current Department Name:** SMHP: PATHOL-LAB MED/ANAT PATH

**Expected Duration of Overload Assignment:**

- **Start Date:** 2/9/2017
- **End Date:** 2/10/2017
Scenario #1
Scenario #1 is an example of how to complete an overload request that will be paid on an existing appointment and paid as a lump sum.

### Overload Approval

#### Proposed Overload Steps:

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Select Yes or No&lt;br&gt;Select Yes or No if the overload will be paid on one of the appointments listed.&lt;br&gt;*The above scenario indicates the overload will be paid on the Information processing Consultant position.</td>
</tr>
<tr>
<td>2</td>
<td>Select the Appointment&lt;br&gt;Select the appointment the proposed overload request is being completed on.&lt;br&gt;*The above scenario shows only one appointment for the employee and the answer to step 1 was yes. This means that the Information Processing Consultant must be selected.</td>
</tr>
<tr>
<td>3</td>
<td>Select Yes or No to Lump Sum Question&lt;br&gt;Select whether the payment to the person will be in a lump sum.</td>
</tr>
<tr>
<td>4</td>
<td>Enter $ Amount&lt;br&gt;Enter in the expected dollar amount for the overload payment.</td>
</tr>
<tr>
<td>5</td>
<td>Enter Fund #&lt;br&gt;Enter in the fund # (required) that will assume the overload payment.</td>
</tr>
<tr>
<td>6</td>
<td>Enter Account #&lt;br&gt;Enter in the account # (if applicable) that will assume the overload payment.</td>
</tr>
<tr>
<td>7</td>
<td>Enter Program #&lt;br&gt;Enter in program # (optional).</td>
</tr>
<tr>
<td>8</td>
<td>Save and Continue&lt;br&gt;Click Save and Continue.</td>
</tr>
</tbody>
</table>
**Scenario #2**

Scenario #2 is an example of how to complete an overload request that will be paid on a new appointment and paid as a lump sum.

**Overload Approval**

**Employment Overload Request**

Below are all of the employee's active appointments on or after the overload start date.

<table>
<thead>
<tr>
<th>Title</th>
<th>Full Name</th>
<th>Dept</th>
<th>%</th>
<th>Salary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accountant</td>
<td>Smith, John Doe</td>
<td>Accounting</td>
<td>100.0%</td>
<td>$74,000</td>
</tr>
</tbody>
</table>

**Proposed Overload Steps:**

1. **Select Yes or No**
   - Select Yes or No to whether the overload will be paid on one of the appointments listed.
   - *The above scenario indicates the overload will not be paid on an existing appointment.

2. **Select the proposed Appointment Title**
   - If no is answered in step 1, enter in the proposed appointment title. The list of titles has various abbreviations for prefixes. For example, Associate may be written out or abbreviated (hint: start typing the title without the prefix).
   - *The above scenario indicates that the overload is not being paid on a current appointment. A new title will need to be selected.

3. **Select the job code**
   - Enter in the job code. Hint: Start typing the job code to retrieve matches.

4. **Select Yes or No to Lump Sum Question**
   - Select whether the payment to the person will be in a lump sum.
   - *The above scenario indicates the overload payment will be a lump sum.

5. **Enter $ Amount**
   - Enter in the expected dollar amount for the overload payment.

6. **Enter Fund**
   - Enter in the fund number (required) that will assume the overload payment.

7. **Enter in Account**
   - Enter in the account number (if applicable) that will assume the overload payment.

8. **Enter in Program**
   - Enter in program number (if applicable).

9. **Save and Continue**
   - Click Save and Continue.
Scenario #3
Scenario #3 is an example of how to complete an overload request that will be paid on a new appointment and not paid as a lump sum.

**Employment Overload Request**

Below are all of the employee's active appointments on or after the overload start date.

### Proposed Overload Steps:

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
</table>
| 1    | Select Yes or No  
Select Yes or No to whether the overload will be paid on one of the appointments listed.  
*The above scenario indicates the overload will not be paid on an existing appointment. |
| 2    | Select the proposed Appointment Title  
If no is answered in step 1, enter in the proposed appointment title.  The list of titles has various abbreviations for prefixes.  For example, associate may be written out or abbreviated (hint: start typing the title without the prefix).  
* The above scenario indicates the overload is not being paid on a current appointment.  
A new title will need to be selected. |
| 3    | Select the job code  
Enter in the job code (hint: start typing the job code to retrieve matches. |
| 4    | Select Yes or No to Lump Sum Question  
Select whether the payment to the person will be in a lump sum.  
*The above scenario indicates the overload payment will not be a lump sum. |
| 5    | Enter $ Amount  
Enter in the expected dollar amount for the overload payment. |
| 6    | Enter Fund  
Enter in the fund number (required) that will assume the overload payment. |
| 7    | Enter in Account  
Enter in the account number (if applicable) that will assume the overload payment. |
| 8    | Enter in Program  
Enter in program number (if applicable). |
| 9    | Save and Continue  
Click Save and Continue. |
| 10   | Enter in PVL or waiver  
Enter in a PVL or PVL waiver into JEMS PVL. |
Description of Proposed Duties
The Description of Proposed Duties screen is used to enter in proposed duties and justification for the overload. Follow the steps on the screenshot.

1. Enter the Proposed Duties for the overload.

2. Enter the Justification for the overload. It is important to provide substantial information in this section, because this will be the official overload record.

3. Click Save and Continue
Review of Overloads

Review the list of all overloads approved during the current year. The system reflects only the amount approved, not the actual amount paid. If an employee is near $18,000 or 20% of the employee’s base salary maximum (whichever is greater), the creating dean’s office should work with the employing dean’s office to ensure that the maximum will not be exceeded. If there is a need to exceed the campus threshold, the overload will be routed to OHR Compensation and Titling for final approval (process outlined in the approval section of this document). A justification to exceed the threshold is required at the time the overload is submitted.

Routing the Request

The overload system considers whether the creating and employing UDDS for the employee are centralized or decentralized. The required approval path is provided to the person creating the overload so he/she knows how to route the request.

When an overload is assigned to a user, he/she receives an email indicating an overload is pending approval, and the person must log into the overload system using their NetID and take action on the overload request. Following the approval process identified on the overload request, the request is routed from the creating department to the employing units, and when applicable, the final step is the dean/director’s office of the unit creating the overload or the Office of Human Resources. The below image shows the approval process workflow.

The approval process for this request should be:

Creating Department -> Employing Department -> Employing Dean/Director -> Creating Dean/Director -> Complete

For a list of division level approvers by UDDS, click here.

The person creating the overload will click on the Submit for Approval button in preparation for beginning the routing process.
The Approval Process
For security purposes, access to the Final Approval checkbox is tied to a person’s PVL authorization access. Only users with division level access can approve the overload for payment. These individuals are listed on the excel spreadsheet that is accessed on the page where it indicates “For a list of division level approvers, click here.”

<table>
<thead>
<tr>
<th>Review Overload Request Steps</th>
</tr>
</thead>
<tbody>
<tr>
<td>*This page is completed by the person who initiated the overload request</td>
</tr>
<tr>
<td>1  Click on Approve to the Next Step</td>
</tr>
<tr>
<td>2  The New Comments section is a good place to note when an overload is being approved as a “one-time only” overload, or if you are the designee for the department chair. Comments in the comment box can be viewed by the next people in the approval process.</td>
</tr>
<tr>
<td>3  Select an email address for the next person in the approval process (contact the employee’s current employing unit to ensure proper routing).</td>
</tr>
<tr>
<td>4  Click submit. An email is sent to the person who needs to take action on the overload. The email contains the name of the person for whom the overload is requested, and the link to the overload system. The overload should continue to be routed using the path identified within the system.</td>
</tr>
</tbody>
</table>
Final Approver Process Questions
Once the overload request is ready for the final approver to review, five questions appear that need to be answered to complete the overload. If the answer to any of the first four questions is Yes, the overload routes to OHR for final review/approval per the overload policy (these reasons are not delegated to departments. *per the overload policy).

If you are the final approver, click on this box to answer the questions.

1. Is this overload payment (or combination of overload payments in a fiscal year) in excess of $18,000 or 20% of the employee’s base rate on his/her current position?  
   - Yes  - No
2. Does this request involving payment to a faculty member for teaching within the university?  
   - Yes  - No
3. Is this request for an overload in the summer for a C-basis employee already employed on a Summer Session or Summer Service position (refer to UPPP 11.02 for more information)?  
   - Yes  - No
4. Would this overload payment result in a Category A academic staff employee receiving more than the maximum of the pay range?  
   - Yes  - No
5. Did you confirm all approvals have been obtained (see Approval Process to see what approval steps are required for this overload)?  
   - Yes  - No

When the final approver submits the overload, an email goes out to all previous approvers of the overload. The email states that the overload is approved for payment and the creating unit should contact the appropriate payroll person for payment.
Overload Request Status
To determine where an overload is in the routing process, any person involved in the approval process can log in and review existing requests. The Approval History provides the status of the request.

<table>
<thead>
<tr>
<th>Step</th>
<th>Name</th>
<th>Status</th>
<th>Comments</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>O’CONNOR, KATHRYN</td>
<td>APPROVED</td>
<td></td>
<td>1/6/2017 9:30:20 AM</td>
</tr>
<tr>
<td>2</td>
<td>ROSAS, ANGELA</td>
<td>APPROVED</td>
<td></td>
<td>1/6/2017 9:42:24 AM</td>
</tr>
<tr>
<td>3</td>
<td>KEELER, TERI</td>
<td>APPROVED</td>
<td></td>
<td>2/2/2017 1:29:41 PM</td>
</tr>
<tr>
<td>4</td>
<td>ROSAS, ANGELA</td>
<td>APPROVED</td>
<td></td>
<td>2/2/2017 3:42:03 PM</td>
</tr>
<tr>
<td>5</td>
<td>MITCHELL, LORI</td>
<td>PENDING APPROVAL</td>
<td></td>
<td>2/2/2017 6:41:24 PM</td>
</tr>
</tbody>
</table>

For a list of division level approvers by UDDS, click here.

Overload System Search Function

When searching the Overload System, advanced searches can be done by status, who submitted the request, and dates the request was submitted.

<table>
<thead>
<tr>
<th>Search Feature Steps</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Log into the overload system (will require NetID and password)</td>
</tr>
<tr>
<td>2 Click on search request. Users will be able to see overload transactions for assigned UDDS.</td>
</tr>
<tr>
<td>3 Click on view details to see the overload transaction request.</td>
</tr>
</tbody>
</table>
### Pulling Approvals Back
If an overload request was submitted that needs to be corrected, clicking on the Pull Approvals Back to My Step wipes out all approvals that happened after the person last had the overload.

#### Approval History

The approval process for this request should be:
Creating Department -> Employing Department -> Employing Dean/Director -> Creating Dean/Director -> Complete

For a list of division level approvers by UDDS, click here.

**Pull Approvals Back to My Step**
(Use only if a change has to be made to the request after you have approved it.)

<table>
<thead>
<tr>
<th>Step</th>
<th>Name</th>
<th>Status</th>
<th>Comments</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>DERUBES, CATHARINE</td>
<td>PENDING APPROVAL</td>
<td></td>
<td>2/14/2017 10:28:31 AM</td>
</tr>
</tbody>
</table>

### Extending or Cancelling an Approved Overload

Once an overload has been finalized in the system, only C&T can modify the overload. C&T can do one of three things the divisions cannot.

- **Cancel Approved Overload** - if the work no longer needs to be done, the overload can be canceled.
- **Reset to Pending Approval** - if there was an error in the approval chain, or modifications need to be made, C&T can reset the overload to Pending Approval, which allows the final approver to make changes, forward the overload to a new person for review or approval, or allows the user to cancel the overload themselves.
- **Extend Overload** - If the overload needs to be extended by either time or the amount to be paid, divisions can contact their C&T rep to extend the overload.

### View Overload Request for DZHAMBUL AKKAZIEV (APPROVED)

- Print Overload Request
- Close Window
- Cancel Approved Overload
- Reset to Pending Approval
- Extend Overload